

Fulfillment Policy

Orders will be processed and shipped once payment is received in full. We ship via FedEx Ground directly from our manufacturer's facility in California. Orders typically arrive 7-10 business days after payment is processed.

Our facility shuts down for a holiday closure and inventory the week of Christmas the week of New Years. No products will be shipped during this time.

We do not currently ship internationally.

American Quality Products will not be held responsible for any taxes or tariffs incurred by orders during or after they reach their shipping location. These duties, tariffs, and customs are the buyer's responsibility.

Confirmation and tracking information will be sent to the email on the account once order is processed.

There is no return policy on our products. All purchases are final.

American Quality Products is not liable for products lost or damaged during the shipping process. In the event that your product arrived damaged, keep the products and shipping materials and contact either the carrier or our support center to file a claim for your products. Our team will get back to you with your options according to your situation.

For any other questions regarding our fulfillment policy, please contact us at info@protegereproducts.com or 877.633.6093.

We appreciate our business partners!

